



June 9, 2025

Subject: Notification Request for Raw Material Change Impacting Certain BERGQUIST SIL PAD TSP Q2000 and BERGQUIT SIL PAD TSP Q2500

Dear Valued Customer:

Reference is made to the October 16, 2024, declaration of force majeure by Henkel Corporation ("Henkel") involving the products ("Products") shown in Appendix A attached hereto, due to Henkel's inability to procure a key raw material. We are pleased to inform you that we have successfully qualified a replacement raw material. This replacement raw material requires additional pre-processing steps that were included in the qualification.

To ensure adherence to finished good specifications, Henkel maintained strict adherence to its Quality System requirements during this qualification process. Based on Henkel internal testing we do not anticipate any impact to form, fit, or function of these Products due to these changes.

Production and shipment of these Products using the replacement raw material are expected to begin in accordance with the schedule in Appendix A.

Please contact your local Henkel sales representative if you have any questions or require further information.

Thank you for your support of our products. We look forward to your continued business.

Sincerely,

A handwritten signature in dark ink, appearing to read "Andy Kueck".

Andy Kueck
Regional Product Manager
AMI Americas - Thermal
Henkel Adhesive Technologies, Henkel
Corporation

A handwritten signature in dark ink, appearing to read "Michelle M. Rybak".

Michelle Rybak
Regional Head of Product Management
AMI Americas
Henkel Adhesive Technologies, Henkel
Corporation



Appendix A. Estimated Product Transition Dates

Product	Estimated Product Transition Date (no Adhesive coatings)	Estimated Product Transition Date (with Adhesive coatings)
BERGQUIST SIL PAD TSP Q2000	June 16, 2025	June 16, 2025
BERGQUIST SIL PAD TSP Q2500	June 16, 2025	June 16, 2025

Note – products may transition on or after the date shown above.