



Product Change Notification		Date
		October 30, 2023
Product	IX10/IX15/IX20/IX20W/IX30	

Description of change	New firmware version 23.9.20.63 available for all IX routers. This is a major production release. Digi recommends all customers update their IX products to firmware v23.9.20.63
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Reason for Change	<p>New Firmware Version 23.9.20.63 provides:</p> <ul style="list-style-type: none"><li>• Newly-designed Surelink implementation</li><li>• New Features</li><li>• Enhancements</li><li>• Bug Fixes</li><li>• Security Fixes</li></ul> <p>See Release Notes for more details.</p>
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Product Notice	<p>A new stable firmware version has been released for the IX, version 23.9.20.63. Use the link below to view the full list of changes, features, and fixes included in the new firmware.</p> <p><a href="#">IX Release Notes</a></p> <p><b><u>To take advantage of the new features, you must take action to update your device.</u></b> Refer to the instructions to update your firmware in the release notes above for more information.</p> <p>Any questions or concerns about the new firmware, or for assistance updating your device(s), please contact the <a href="#">Digi Support team</a></p>
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Affected SKUs	IX10-00G4, IX10-00N4, IX10-00C6, IX15-00G4-XB2, IX15-00G4-XBP2, IX20-W0P4, IX20-00P4, IX20-W007, IX20-0007, IX20-W0G4, IX20-00G4, IX20-W0N4, IX20-00N4, IX20-0045, IX20-W0M1, IX20-00M1, IX30-00P7, IX30-00G4, IX30-00A4, IX40-04, IX40-05
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Timing of Change	Effective Immediately
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