

TO: Valued Customers

[Notice] Resume IC packaging process in Singapore Epson factory

We would like to express our sincere appreciation for your continuous business relationship and support. First of all, we sincerely apologize for inconvenience of not delivering our IC products as you requested because of rising prices or longer lead-time for procuring materials to be used with IC package due to very strong demand of semiconductor devices in worldwide. We have been approaching a variety of measures to reduce the risk of not delivering IC products.

We would like to hereby inform that we will resume IC packaging process of the applicable products as mentioned below in SEP (please refer below). The background of resuming is that we utilize ASECL (please refer below) for our packaging process currently, and we are facing serious delivery problems due to difficulties to procure materials for packaging by ASECL. To improve current situations quickly, we judged to utilize our own factory of SEP instead of ASECL and control material's procurement by ourselves properly.

SEP produces some types of QFP and BGA products. For your information, we transferred our packaging process of your products from SEP to ASECL in 2018. For smooth transfer to our factory, we'd like to confine the applicable products to the products which can be produced by using the same materials and conditions as SEP used to use before the transfer to ASECL in 2018.

We will continue to give top priority to maintain the quality of IC products and continuously supplying them to our customers. Your understanding and cooperation will be highly appreciated.

• Applicable products: Refer to the attached list

♦ Details

- Change of IC packaging factory: Current: Advanced Semiconductor Engineering, Inc. Chung-Li in Taiwan (ASECL) New: Singapore Epson Industrial Pte. Ltd. in Singapore (SEP)
- 2) Details of specification according to:
 - Product reliability, etc. is the same level as that of existing products
 - Materials to be used with the applicable products are the same as the materials of the products produced in SEP before the transfer to ASECL in2018
- 3) Samples and Evaluation report:

The quality of the IC products produced in SEP is equal to the goods produced in SEP before the transfer to ASECL in 2018. The sample requests and production data requests cannot be supported. *Environmental data can be updated if necessary.

4) Schedule: Shipping schedule might var

Shipping schedule might vary depends on ordered quantities or inventory conditions. Details will be informed by our sales representatives separately.

5) Request: If you have any questions about the applicable products, please inform our sales representatives by January 31st, 2022.

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